

Owner	Work Stream	Ofsted recomm.	Ref	Action	Date	Lead	Progress	RAG date
Nigel Moorhouse	QUALITY OF PRACTICE	Clear management decisions	A2.1	2 PCs in ChECs	April 2013	VB		April 2013
			A2.2	New Group Manager post	April 2013	VB		April 2013
			A2.3	Process changed - allocation	April 2013	VB		April 2013
			A2.4	Supervision Policy	May 2013	NM		May 2013
			A2.5	Quarterly meetings with PCs	June 2013	NM		June 2013
			A2.6	Monthly meetings with GMs	April 2013	NM		April 2013
			A2.7	Performance management	June 2013	NM		June 2013
		Investigate CP in CIN cases	A3.1	CIN Independent Reviews policy	June 2013	KR		June 2013
			A3.2	Supervision policy	May 2013	NM		May 2013
			A3.3	Change to PARIS system	June 2013	NM		June 2013
			A3.4	Compliance - practice standards	Sept 2013	VB		
			A3.5	Tracking tool - investigations	July 2013	BH		July 2013
			A3.6	Section 47 refresher training	Aug 2013	NM		
		Managers challenge and monitor	A4.1	Performance information	June 2013	NM		June 2013
			A4.2	Practice & perf workshops	May 2013	NM		May 2013
			A4.3	Consult on tracking tool	June 2013	NM		June 2013
			A4.4	Develop practice standards	July 2013	BH		July 2013
			A4.5	Practice standards launched	July 2013	NM		July 2013
			A4.6	Compliance - practice standards	July 2013	NM		July 2013
			A4.7	Produce tracking tool	Sept 2013	VB		
			A4.8	ISU updates to Heads of Service	June 2013	KR		June 2013
		Changes in Social Worker	B3.1	Service realignment	Oct 2013	NM		
			B3.2	Reduce transfer points	Oct 2013	NM		
			B3.3	Recruitment & retention roll out	Ongoing	NM		
		Children's wishes and feelings in assessments	B4.1	Advocacy & participation contract	Oct 2013	AE		
			B4.2	Practice standards	Sept 2013	VB		
			B4.3	All staff consult children	Ongoing	VB		
			B4.4	Revise complaints process	July 2013	JG		July 2013
		Electronic social care system	B5.3	Let contract	Sept 2013	AJ		
			B5.6	Establish forum - frontline	July 2013	SK		
			B5.7	Data quality & cleansing	July 2013	NA		
			B5.4	Communication – key message	Sept 2013	AJ		July 2013
			B5.9	Data Migration Phase 1	Feb 2014	SK		
			B5.8	Training & support plan	Mar 2014	SK		
			B5.12	Phase 1 Go live	Feb 2014	SK		
		Improve CIN planning	C3.1	Policies and procedures	Aug 2013	VB		
			C3.2	Practice standards	July 2013	VB		
			C3.3	Training Independent Reviews	Sept 2013	KR		July 2013
			C3.4	Launch reviews	Sept 2013	KR		
			C3.5	Tracker for compliance	July 2013	BH		July 2013
			C3.6	Review workflow	Sept 2013	VB		
		Feedback from children	C4.1	Advocacy & participation contract	Oct 2013	AE		
			C4.2	Report quarterly to LSCB	July 2013	All		July 2013
			C4.3	Identify existing engagement	Sept 2013	All		

Updated August 2013

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Vicky Buchanan	EFFECTIVE FRONT DOOR	Contacts and referrals with CP concerns	A1.1	Manager attend CSE training	April 2013	VB		April 2013
			A1.2	Disseminate training	April 2013	VB		April 2013
			A1.3	Experienced staff on ChECS	May 2013	LH		May 2013
			A1.4	Management oversight	June 2013	LH		June 2013
			A1.5	Dip sampling of ChECS cases	July 2013	LH		July 2013
			A1.6	ISU identify drift	May 2013	KR		May 2013
			A1.7	Report of CSE activity	July 2013	KR		July 2013
			A1.8	Identify need for CSE training	July 2013	LB		July 2013
		New assessment service implemented	B1.1	New policies and procedures	April 2013	VB		April 2013
			B1.2	Communicate launch	April 2013	VB		April 2013
			B1.3	Notify outcomes of referrals	April 2013	VB		April 2013
			B1.4	Robust data analysis	April 2013	VB		April 2013
			B1.5	Performance framework	From July	VB		July 2013
			B1.6	Agency system for monitoring	Sept 2013	All		
			B1.7	Set up Early Help Panel	Aug 2013	VB		July 2013
		Information sharing with MARAC	B2.1	Policies and procedures	April 2013	VB		April 2013
			B2.2	ChECS PC attends MARAC	April 2013	VB		April 2013
			B2.3	IDVA	July 2013	VB		July 2013

Ian Rush/Tony Crane	PARTNERSHIP, CHALLENGE AND SCRUTINY	Elected member understanding	B6.1	Member training programme	May 2013	LB		May 2013
			B6.2	Schedule visits to frontline	Sept 2013	VB		
			B6.3	LSCB Annual Report	Sept2013	KR		
			B6.4	Evaluate Members	Dec 2013	LB		
		Partners involved in CAF	C2.1	Single agency reports	Oct 2013	TN		
			C2.2	Performance monitoring	Aug 2013	All		
			C2.3	Targeted locality working	May 2013	VK/LC		May 2013
			C2.4	Explore story behind data	Sept2013	JP		
			C2.5	Quarterly reports	July 2013	TC		July 2013
			C2.6	Data quality of CAFs	Sept 2013	LT		
		LSCB	C6.1	Appoint new LSCB Chair	Sept 2013	KR		July 2013
			C6.2	Performance scorecard	Sept 2013	IR		July 2013
			C6.5	LSCB Self evaluation	Aug 3013	IR		
			C6.7	Learning framework	Sept 2013	IR		
		Quality	C5.1	Develop strategy	Sept 2013	TC		
			C5.2	Implement strategy	Oct 2013	TC		
			C5.3	Evaluate strategy	Mar 2014	TC		

Cross-cutting	n/a	Training programme	July 2013	VB		July 2013
Cross-cutting	n/a	New IT equipment	July 2013	AJ		July 2013
Cross-cutting	n/a	Transforming practice group	May 2013	NM		May 2013
Cross-cutting	n/a	Social work charter	May 2013	VB		
Cross-cutting	n/a	Major audit	Oct 2013	VB		
Cross-cutting	n/a	Supervision file audit	Oct 2013	SA		
Cross-cutting	n/a	Peer challenge	Sept 2013	TC		
Cross-cutting	n/a	Safeguarding peer review	Feb 2014	TC		